

COACHING AGREEMENT



This document is to be read in conjunction with Premier Cricket's general "Policies" document available as a link at the bottom of our website pages.

GENERAL

Our aim is to make your coaching experience with Premier Cricket as enjoyable as possible. If, at any time, you have queries regarding this document or you have issues with the quality of the coaching received, please direct your concerns to the Coaching Director.

1. Allocated Times

- (a) A program of coaching involves the allocation to the player of - *a coach, a training time and a training net* (mutually agreed at the time of enrolment). This is referred to as your **ALLOCATED TIME**.
- (b) Once your session has been confirmed (via payment), this time and net is reserved for you and is no longer available to other players or members.
- (c) If you need to change your allocated time, please speak to the Coaching Director. Where possible, we will try to accommodate one (1) permanent change, per term, FREE of administration charges. Further changes within the term will incur an administration charge equivalent to the cost of one (1) session.
- (d) Where a change is requested and agreed to, it is UNDERSTOOD that Premier Cricket may not be able to provide the same coach to run the allocated session.

2. Payments

- (a) Payment at the time of booking is required in accordance with the coaching package selected.
- (b) For coaching to continue, payment at all times, must be in advance of any coaching package booked.
- (c) Payment may be made via EFTPOS either in store or over the phone. We can also arrange for direct debits if preferred.

3. Casual Coaching

Players looking for one (1) off sessions or sessions on an infrequent basis, will be charged at the casual rate of \$70 per half hour (for all coaches except the Coaching Director) paid at the time the session is booked.

4. Prepaid Coaching Packages

- a) Prepaid coaching packages offer regular trainers significant discounts compared to the casual coaching rate.
- b) Prepaid coaching packages are to be taken at a MINIMUM of one (1) session per week until the number of sessions in the package are completed.
- c) Prepaid coaching packages may be used at a rate faster than one (1) session per week if desired.
- d) You may, at any time, pre purchase further sessions.

5. Continuity of Coach

We attempt to ensure continuity of your coach, however there may be circumstances arising where it is necessary for another coach to take the allocated session.

6 Coaching Sessions - General

- (a) The minimum session is 1 x ½ hour.
- (b) Sessions are allocated in blocks of 30 minutes. Premier Cricket guarantees 25 minutes and 55 minutes of coaching respectively for ½ hour and hourly sessions. This is to prevent time overruns and to allow for smooth transitions between sessions.
- (c) Fortnightly sessions can be negotiated. So as to avoid gaps in a coach's nightly program, all fortnightly sessions will be scheduled so that they are the last session of that coach's program for that night. Premier Cricket reserves the right to offer this time to customers looking for regular weekly sessions therefore cancelling an allocated fortnightly session.
- (d) Coaching time includes any conversations with the allocated coach at the beginning or conclusion of the session (e.g. match experiences, technical difficulties, how well you played, session outlines).
- (e) Changes or repairs to a bat or equipment which take place inside the session will constitute as part of the time for that session.
- (f) Premier Cricket's goal is to commence all sessions on time. Premier Cricket requests that players arrive allowing sufficient time for any pre session preparation required (padding up, stretching, equipment repairs etc).
- (g) Should the session commence late due to factors not attributable to Premier Cricket, Premier Cricket reserves the right to conclude the session at the scheduled time.

7. Parents (or legal guardians) in the nets during sessions

- (a) Parents (or legal guardians) are welcome to stand in the nets beside the coach during sessions.
- (b) Parents (or legal guardians) standing in the nets during sessions are asked not to interfere, in any way, with the coaching process unless requested by the coach to do so. This includes comments or suggestions to the child (no matter how well intended).
- (c) Parents (or legal guardians) ACCEPT all associated risks to their safety whilst inside the net area.
- (d) If either 7(b) or 7(c) above is not agreed to, parents (or legal guardians) are welcome to remain outside of the net area until the session has been completed.

Missed Sessions

In determining our policy regarding missed sessions, we have consulted extensively with other sports and 'fee for service' businesses to ensure we are as fair as possible to our customers while ensuring our business continues to operate effectively.

It is ALWAYS our preference to provide our clients with sessions that have been paid for and we go to lengths to ensure our coaches are available for any sessions booked.

We fully understand that, due to outside events, sometimes it is necessary for players to miss an allocated session. Please understand that this time has been removed from our system and is not available for other sessions or for our members to use. With that being the case, it is necessary for Premier Cricket to charge you for this missed time slot.

If you take out a prepaid coaching package, please do so on the understanding that should you need to miss a session, there are no refunds, alternative days or times available.

If you know you have to miss a session, so this session is not wasted, you may like to offer it to a sibling, friend or teammate who is not currently enrolled in sessions with Premier Cricket, however please note, this will still be assigned as a session taken by you.